

Personal data responsibility

It's time to get rid of your old device but what about all your old data? It's important to remember that the opportunity and responsibility to protect your personal data starts with you, it is your data after all.

What can I do to protect my personal data?

Taking steps to ensure a device's hard drive is wiped prior to releasing it to anyone is the only way to be certain your data is safe.

We've provided a full guide to different ways a hard drive can be wiped in our [Data wiping guide](#).

If your device no longer works, the only effective way to ensure your data is completely protected is to physically remove and destroy the hard drive.

Tutorials on how to go about doing this with your specific device type and model can often be found on Youtube and other places on the internet.

If you need any advice or assistance on securing your data, our customer support team will always be happy to help.

Passwords

To keep your password secure and effective, experts recommend it is changed every 3 - 6 months. If you are selling or recycling a device, it is advisable to change all your passwords at the same time, even if you are certain the device has been data wiped.

Why can't Cash in Your Gadgets take all the responsibility for wiping the device?

At Cash in Your Gadgets we take our promise to wipe data from your device extremely seriously. We've built robust and technically advanced systems to ensure that all device's we receive are completely data wiped.

Extremely rare instances of human error in our courier network with us can cause there to be a risk your device is not wiped. For this reason we ask you to secure your data before sending it to us.

For full terms and conditions of using our service see our [Terms Of Service](#).